

**STUDENT SERVICES CENTER  
DOWLING HALL  
2009-2010**

**Dean of Undergraduate Education for the School of Arts & Sciences and the School of Engineering**

James M. Glaser, Dean - 74239

Kim Knox, Associate Dean - 72000

Joanne Ferguson, Administrative Assistant - 74239

Laura Doane, Director of Advising; Coordinator for Scholarships, Fellowships, & Enrichment Programs - 75869

**Academic Resource Center**

Carmen Lowe, Director of Academic Resource Center - 73724

Sandra Baer, Coordinator of Disability Services - 75571

Robin Olinsky, Assistant Director of Academic Resource Center - 74110

Amalia Jiva, Assistant Director of Writing Resources - 74329

**Career Services**

Jean Papalia, Director - 72306

Nicole Anderson, Assistant Director - 75741

Donna Esposito, Senior Associate Director - 75740

Steve Maser, Assistant Director, Employer Outreach - 72304

Susannah Krenn, Assistant Director - 72430

Donna Milmore, Assistant Director, Career Resource Manager - 75661

Kimberly King, Recruiting Coordinator - 72427

Robin Kahan, Employment Outreach & Engineering Career Services - 75687

Leslie Warner, Assistant Director, Alumni Relations - 72307

**Class Deans and Academic Advising**

Jeanne Dillon, Associate Dean (Ri-Z) & Coordinator - 75985

Carol Baffi-Dugan, Associate Dean (F-N) & Health Professions Advisor - 75985

Karen Garrett Gould, Associate Dean (L-Ri) & Pre-Law Advisor - 75985

Jean Herbert, Associate Dean (A-E) & Director, REAL Program - 75985

Kim Knox, Associate Dean, School of Engineering - 75985

Sheila Bayne, Associate Dean & Director, Programs Abroad - 75985

Carol Downing, Associate Registrar - 73163

Stephanie Ripley, Degree Audit Coordinator

Laura Doane, Director of Advising; Coordinator, Scholarships and Enrichment Programs - 75869

Liz Regan, Program Administrator - 72321

Maureen Power, Staff Assistant - 75985

**Programs Abroad**

Sheila Bayne, Director - 75985

Sara Ede, Program Assistant - 73282

Sally O'Leary, Foreign Study Advisor - 72834

Melanie Armstrong, Program/Marketing Coordinator - 75871

**Student Affairs**

Bruce Reitman, Dean of Student Affairs - 73158

Marisel Perez, Associate Dean of Student Affairs - 73158

Veronica Carter, Judicial Affairs Officer - 73158

Pamela Cerullo, Assistant for Judicial Affairs - 73158

**Dean of Student Services**

Paul Stanton, Dean of Student Services - 74239

Joanne Ferguson, Administrative Assistant - 74239

**Administrative Support: Student Records, Grade Processing & Department Deposits**

Joan Puglia, Manager - 72888

**Registrar's Office**

Jo Ann Jack, Registrar - 75738

Carol Downing, Associate Registrar - 73163

Norbert DeAmato, Assistant Registrar and Scheduling Coordinator - 72131

**Student Financial Services**

Patricia Reilly, Director of Financial Aid - 75912

Kathleen Mundhenk, University Bursar - 73011

**Student Information Technology**

Patricia Sheehan, Director of Technology Services - 75168

**Student Services Desk**

Christina Broderick, Manager - 75712