

**Information for Students:
Obtaining Lab Work at Tufts Health Service, Ordered by a Non-Tufts Clinician**

Tufts Health Service provides you the convenience of having laboratory work performed here that is ordered by a private clinician, outside of our office. In order to do this, we will ask your private clinician to provide us with phone and fax numbers to allow us to quickly communicate all results, and to ensure that your clinician rapidly sees any abnormal results. The following points are important for you understand.

- Hours for Private Clinician Lab drawing:
 - Mon-Fri 8:30am to 3:30pm during academic year
 - Mon-Fri 8:30am to 2:30pm during school breaks and summer
 - We do not draw private clinician labs on weekends or holidays
- Your physician can order the tests using a prescription. He/She must include exact test names, frequency of tests, and your diagnosis.
- Your physician needs to provide us with an office fax number and phone numbers, so that abnormal results can be quickly reported.
- ***Your physician will be responsible to notify you of all results—both normal and abnormal.***
- If you wish to call for your results, please call your physician. Our laboratory is not able to give out test results.
- The cost of the tests will be charged to your Tuition Bill. You will receive an itemized bill that can be submitted to your insurance company for reimbursement, although whether your insurance will actually reimburse depends on your particular policy and your coverage.
- If you have any questions about billing issues, please stop by or call the Health Service Business office at 617-627-3349.